To: Cannon, Phillippa[Cannon.Phillippa@epa.gov]; Reshkin, Karen[Reshkin.Karen@epa.gov]

From: Tucker, Ernie

Sent: Mon 3/31/2014 2:10:14 PM Subject: RE: My Blackberry is dying

The region is currently updating all Blackberry units your office is in the next deployment.

----Original Message-----From: Cannon, Phillippa

Sent: Monday, March 31, 2014 9:02 AM To: Reshkin, Karen; Tucker, Ernie Subject: RE: My Blackberry is dying

Anything you can do Ernie? Karen was on call over the weekend and evenings last week to post updates to our web site on the BP Whiting oil spill, so it's essential that she can check her messages. Thanks for your help.

----Original Message-----From: Reshkin, Karen

Sent: Monday, March 31, 2014 8:23 AM

To: Tucker, Ernie Cc: Cannon, Phillippa

Subject: My Blackberry is dying

Hi Ernie,

I've gotten used to it being slow, but now sometimes keystrokes don't register. I wasn't able to use it to call voicemail today because it timed out before I could enter my passcode.

Is there any way I could get a replacement?

Thank you, Karen ÿ